

The Acute Neurological Rehabilitation Unit is pleased to announce they have been re-accredited with CARF for a period of three years for its inpatient Acute Neurological Rehabilitation programs.

This accreditation decision represents the highest level of accreditation that can be awarded to an organisation and shows the organisation's substantial conformance to the CARF standards. An organisation receiving a Three-Year Accreditation has put itself through a rigorous peer review process. It has demonstrated to a team of surveyors during an on-site visit its commitment to offering programs and services that are measurable, accountable, and of the highest quality.

What is CARF?

CARF is an independent, non-profit accrediting body whose mission is to promote the quality, value, and optimal outcomes of services through a consultative accreditation process and continuous improvement services that centres on enhancing the lives of the persons served. Founded in 1966 as the Commission on Accreditation of Rehabilitation Facilities, and now known as CARF International, the accrediting body establishes consumer-focused standards to help organizations measure and improve the quality of their programs and services. For more information about the accreditation process, please visit the CARF website at www.carf.org.

Notable Comments from our accreditation report

The Rehabilitation Team

'the organisation has a dedicated, enthusiastic group of well-qualified staff members who have proven capable of meeting the needs of the persons served. Mutual respect for each other is very evident. The persons served benefit from the knowledge and collaboration of the interdisciplinary team and the consistency of services it provides.'

'The Wellington Acute Neurological Rehabilitation Unit is led by an experienced and respected team that values its employees and the persons served. The leadership staff members are enthusiastic, well qualified, and highly committed to providing optimum services, driving the upholding of quality standards.'

The facilities

'The Wellington Hospital Acute Neurological Rehabilitation Unit provides services in a well-maintained facility that is designed to meet the needs of the persons served. The inpatient rehabilitation programme offers spacious and well-designed rooms that promote a positive and respectful treatment environment for the persons served and their families. To further contribute to this environment, the organisation is investing in the refurbishment of its premises.'

The programme

'the organisation is commended for the recent implementation of evidence-based care paths and group sessions. Both have been positively received by stakeholders and are showing positive impact on patient outcomes.'



'There is a clear and strong evidence of cultural diversity in The Wellington Hospital Acute Neurological Rehabilitation Unit that demonstrates a high degree of distinction and singularity in relation to the persons served and staff members.'

International Relations

'The Wellington Hospital Acute Neurological Rehabilitation Unit has developed an exemplary International Relations Department. The department is responsible for both the business office and international relations. A major focus of the department is to anticipate and respond to the needs of international stakeholders. The department is very interactive internationally, interacting with embassies and other stakeholders in assessing current and future needs. The information is used in programme development, such as the recent plan that employs therapy staff members outside of the UK to assist in the assessment of the persons served or to assist with the transition back to their home countries.'